

CUSTOMER COMPLAINT

IVANA FILIP STUDIO, vl. Ivana Filip

Ulica grada Vukovara 261

10000 Zagreb

Croatia

Please send this form to: studio@ivanafilip.com.

Acceptance of your Complaint we will deliver to you, without further delay, via email in legally determined period of 15 (fifteen) days.

According to Article 10. Consumer Protection Act, I submit a written complaint concerning the product (service):

Buyer's name and surname _____

Buyer's address _____

Phone/ mobile _____

e-mail _____

Invoice number _____

Order number _____

Delivery date _____

Today's date _____

I have a further complaint about the product/ service I have purchased:

Buyer's signature _____.